

Transition Questions and Answers

Q. What is the new company called?

A. Barrow Forward Ltd

Q. Will there be any change to my membership?

A. No, there will be no change to your membership however you will need to collect a new membership card from reception

Q. What is the website address?

A. www.barrowleisure.co.uk

Q. What will my bank statement read for my Direct Debit?

A. Barrow Forward Limited

Q. Will the opening hours remain the same?

A. Yes, Mon- Thu 06:00-22:00 Fri 06:00-20:00 Sat-Sun 08:00-17:00

Q. Is there an app and how can I download it?

A. Yes, In your app store search Legend Leisure, once downloaded search for Barrow Park.

Q. Will my child's Swimming lessons stay the same day and time?

A. Yes, in the transfer all lessons will stay the same however they may change slightly in the future

Q. Will there be any changes to the swimming and class timetable?

A. No, there will not be any changes to the timetables for swimming or classes during this period however there may be small changes in the future

Q. Will there be any refurbishments within the centre particularly the wet changing rooms?

A. We are aware of the need to update the wet changing rooms. We will be working work to get these updated as soon as we can but do not have a date of when this will happen.

Q. Where will the profits go?

A. Barrow Forward Ltd is a Not for profit organisation so if profits are made then they will be put back into the centre

Q. Will the staff be keeping their jobs?

A. Yes

Q. Will the gym kit stay the same?

A. Yes, all equipment currently in the centre will be staying