



CLASS & COURT BOOKING POLICY (June 2025)

To help monitor & manage centre capacity levels we have put in place a booking system for Studio classes & Swimming sessions.

Classes, Swim and courts are available to members and non-members (casual & booking members) and require booking prior to attending a session.

- Classes and courts can be booked via our website at www.barrowleisure.co.uk on your online account.
- Bookings can be made **online** as follows:
 - Health & Wellbeing members: **8 days** in advance at 06:30 for all studio classes, swimming sessions and courts.
 - All other memberships: **7 days** in advance at 06:30
 - Non-member casual users: **5 days** in advance at 06:30 for classes
- Studio bookings can be made on site in line with the above advance booking windows.
- Only customers who have booked onto a class/court/session will be admitted.
- A maximum of three sessions can be booked in any 24-hour period.
 - Non-members must pay to book all classes.
 - Members and non-members are required to swipe their membership card at a gate or reception to register attendance.
 - Spectators are not permitted for any adult indoor sports activities.
 - Parent/Guardian supervision is permitted for indoor activity (1 per participant).

CANCELLATION POLICY

- If you cannot attend a class booking, then you **must** cancel no later than 2 hours before your booking.
- Non-members cancelling within the 2-hour window may be eligible for refund or credit (excluding swim tickets).
- Failure to attend or late cancellation will result in a £3.50 charge.

CLASS ETIQUETTE

- Please arrive on time.
- Report injuries or medical conditions before the class starts.
- Barrow Park Leisure Centre may amend classes or substitute instructors.
- Timetables subject to change, see website for updates.
- Ensure you scan in on arrival.